

EVENTS

→ "RETURN ■ READY!"
DAY VAN DER ZWAAG
WWW.ReturnReady.org

→ TRAINING/BENCHMARKING W/ PERRIGO
~ Q1 2011 - 1/2 DAY EVENT
- 1/2 DAY TRAINING / 1/2 DAY TOURING

- BETTER RETENTION, MORE PRODUCTIVE EMPLOYEES

- OR 5 DAY TRAINING → 20 MAX. PARTICIPANTS

- HC EVENT IN HOSPITAL - FYI
ST. MARY'S IN G.R.

ie. HOH TUBE IN VANDERBILT, MI → BRING GEMBA TO
SOME OTHER LOCATION
IN MICHIGAN

TRAVERSE - BETH CARRINGTON (BILL W/ TOUCH BASE)

- NMA - RICH WHEELER (HOWARD)

- CONE DOME - (PHIL) / BARRY CASER

GRAND RAPIDS - INTREPID PLASTICS? (HOWARD)

CASCADE ENGINEERING - WIND MILLS (HOWARD)

IDEAS

VISUAL IDEA PROCESS TRACKING SIMILAR TO
DISCUSSED IN TRAINING SESSION

20. TRAVELING TABLE TOP FOR
MLC MEMBERS TO REVIEW

METRICS / MEASURES:

- ADD # OF ATTENDEES (TO EVENT)
- NOT TOO MANY!
- QUALITY OF THE EVENT (VIA SURVEY)

COMMITTEES:

- REMEMBER VOLUNTEER TIME!
- NOT TOO MANY!

+

* RELAXED ATMOSPHERE
OPEN TO QUESTIONS

- SPACE RIGHT FOR
GROUP (LITTLE SNUG)
"U" GOOD SHAPE

- GOOD INTERACTION ^{BETWEEN}
MC + MFG WORLDS

- DID INTRODUCTIONS AROUND
THE ROOM (TIME ALLOTMENT
GOOD)

- MARK GOOD AT ENGAGING
THE AUDIENCE + PULLING
OUT EXPERIENCES

- SUPPORT MAT'LS/PRE-INFO
GOOD ON GETTING TO OH INC.

△

- INSIDE "U" SEATING
ACKWARD - LATE
COMERS INSIDE/INTERUPT

- TIGHT BETWEEN LUNCH/
FOOD + SEATS

- NO ^{MC} SIGNS OUTSIDE
BUILDING

- CARPOOLING FROM ACROSS
STATE (E-MAIL/KNOWING
LOCAL MEMBERS)
SIGN-UP CARPOOL REQUEST

- SURVEY ATTENDEES IN
TIMELY FASHION
(IDEAS + FEEDBACK)

- HANDOUT NOT AVAILABLE
+ PLACE TO TAKE NOTES
+ THOSE EXPECTING FORMAL THANKS
PROCESS WOULD/WERE DISAPPOINTED